



## **Patient Participation Group Wilsden Medical Practice**

### **Minutes of Meeting 4th June 2018**

- 1. Welcome:** The group was welcomed to the meeting.
- 2. Present:** Margaret Andrews, Anita Booth, Judith Fenton, Jenny Finn, Sylvia Fisher, Trish Smith
- 3. Apologies:** Ian Cartwright, Jamie Harrison, Gill Leather, Dave Moore
- 4. Minutes from 14/05/18:** These were approved
- 5. Practice Slot:** There was no representative from the practice
- 6. Treasurer's Report:** Margaret gave the current position. £5 was collected from everyone.
- 7. Admin, Comments:** The new notice board at Cullingworth is not in place yet. There were some patient's comments: i) An expression of concern about the large bushes on the right hand side of the entrance at Wilsden blocking visibility ii) A request that the repeat prescription box is more clearly marked iii) A patient finding the telephone booking system difficult and feeling the only approach is to queue at the surgery at 7:30. All these will be discussed with a staff representative. There was also an application to join the group. The patient will be contacted.
- 8. Liaison Group Meeting:** The group has not met since the last PPG meeting.
- 9. Forward Planning:** It was suggested that the spring survey be repeated with the addition of an age bracket. This is to ensure it is not a contributing factor to patients that find it difficult to see clinicians.
- 10. AOB:** a) Concern was expressed about the notice in reception blaming older people with complex needs for clinicians running late b) Judith to ask Wendy for contact details of the organiser of the CCG PPG Network.
- 11. The next meeting is on Monday 1st July starting at 13:00.**